

## QUALITY POLICY

Piling Contractors is committed to providing the very best quality of products and services to its clients in a creative and innovative manner. To ensure that this goal is achieved efficiently, Piling Contractors has established a quality program to provide its clients with the assurance that the products and services provided by the Company will meet current and future customer requirements.

Through a system of review of its operations with key stakeholders, Piling Contractors continuously monitors all levels and inputs into the organisation to achieve improvements wherever possible.

Above all, Piling Contractors deals openly with clients, staff and suppliers to make sure that it begins and maintains honest, open and positive relationships. Piling Contractors recognises that these relationships are dynamic and need constant care and management.

Within Piling Contractors the definition of standards should comply with AS / NZS ISO9001:2008. Specifically the implementation of this policy refers to the achievement of the above and the following objectives:

- To ensure the highest quality of service
- To achieve the highest standards of customer satisfaction consistent with professional standards and ethics as defined by the professional bodies associated with the Quality Assurance Industry
- To achieve and maintain a reputation and image of quality
- To adopt an approach in the pursuit of all quality objectives

Signed by:



Carl Voigt  
Managing Director

Date: 5<sup>th</sup> August 2015